

## Mobile Adaptation Installer

**Location:** Scotland Field-Based (Regional Travel Required)

**Salary:** Competitive, DOE, plus overtime opportunities

**Contract:** Full-time, permanent

AIC are one of the UK's largest adaptation installation companies who supply and fit a wide range of vehicle adaptations for people with disabilities or reduced mobility. We pride ourselves in providing excellent customer service and satisfaction. We are a family run business with national coverage which is expanding rapidly so now is a very exciting time to join us.

We have an opportunity for an Installation Engineer to join our team in providing a service, fitting products for our customers. We are looking for an enthusiastic customer focused candidate, with a professional approach, who is conscientious and produces high quality work. We fit hundreds of products, so no two days are the same at AIC. Of course some days can be challenging but the job is very rewarding as we are giving someone their independence back and that is what we strive to do. You will be joining an ever-growing team who are fun, energetic, and eager to get the job done.

From day one you will be provided with on-the-job training, this will be ongoing throughout your career with us to ensure you have the full ability to carry out installations for all the products we supply and fit.

### What We Offer?

- Company vehicle, tools, and equipment provided
- Ongoing training and development
- Opportunity to work within a growing and evolving business
- 23 days holiday plus stats (holiday purchase scheme option to purchase 3 days)
- Salary sacrifice car leasing scheme
- Employer contribution pension scheme which you can join from Day 1
- Life Insurance Cover
- Profit Related Pay
- Employee Assistance Programme

### The Role

You will be expected to carry out high-quality installation, servicing, and repair of vehicle adaptations at customer locations, dealerships, and partner sites. The role requires a strong focus on safety, customer service, and delivering work to manufacturer and company standards.

### Key Responsibilities

- Install a wide range of vehicle adaptations including (but not limited to):
  - Hand controls
  - Left foot accelerators
  - Steering aids
  - Hoists and access equipment
  - Transfer plates and seating solutions
- Diagnose and resolve faults relating to both mechanical and electrical adaptation systems
- Carry out servicing, maintenance, and repairs on installed equipment
- Complete all job documentation accurately, including job sheets, installation notes, and photos where required
- Liaise professionally with customers, dealerships, and internal teams to provide updates and manage expectations

- Carry out product demonstrations to customers post installation

## **Key Skills & Experience**

### **Essential:**

- Previous experience in vehicle adaptation installation or strong background in:
  - Vehicle mechanics
  - Auto electrics
- Ability to read and interpret technical instructions and wiring diagrams
- Strong fault-finding and diagnostic skills
- Understanding of working on EV's
- Full UK driving licence with no more than 6 points
- Excellent time management and ability to work independently
- Overnight stays will be required
- Ability to work independently under pressure

### **Desirable:**

- Experience working with mobility or accessibility equipment
- Knowledge of Motability Scheme processes
- Experience working in a field-based/mobile role
- Basic welding & fabrication skills

### **Personal Attributes**

- Customer-focused with a professional and empathetic approach
- Strong attention to detail and commitment to quality workmanship
- Reliable and self-motivated
- Calm under pressure with a problem-solving mindset
- Team player with good communication skills

**Interested?** Why not submit your CV and apply to be a part of the team today!